

MID·ILLINI CREDIT UNION

WHERE DIFFERENT | IS BETTER

On Tuesday 9/29/2020, our Home Banking system will be undergoing a regularly scheduled update.

At the time of the update, the Home Banking System will be unavailable for approximately 10 minutes.

The update will make it necessary for you to re-register the devices you use to log in to your Home Banking account.

To re-register your account you will need:

- Your username.
- Your password.
- The answers to your MFA questions.

Please make note of your username prior to the update.

If your password is automatically completed when logging in to your account and you do not remember it, we **HIGHLY RECOMMEND** changing it by 10pm Monday 9/28/20 and making note of it.

*TO CHANGE YOUR PASSWORD

Log in to your account, open the **SERVICES** tab and click on **CHANGE MY PASSWORD**

If you are a Mobile 2.0 user utilizing Biometric authentication – facial/thumbprint verifier, etc. – those will need to be re-input, as well.

Once the update is complete and you have re-registered, don't forget to click **REMEMBER MY DEVICE** to avoid being asked to answer your MFA questions on future logins.

Aside from needing to re-register your devices, there will be no other noticeable changes to our Home Banking System.

We appreciate your patience! Thank you for being a member of Mid-Illini Credit Union!