



# MID·ILLINI CREDIT UNION

## WHERE DIFFERENT | IS BETTER

Dear Members,

Please be advised that on Thursday, August 17, Mid-Illini Credit Union systems will be offline to allow for installation of a new server and other upgrades to our equipment.

Our server will be offline all day, and some services may be limited, but we've made every effort to minimize the inconvenience to you.

Most ACH and Share Draft transactions received on August 17 will be processed prior to the start of the upgrade process at 7 am.

We will be able to process most daily transactions while the upgrades are being installed. You will be able to make **deposits, withdrawals, loan payments** and **transfers** between your MICU accounts.

Some specialty services will be unavailable on Thursday, including **teller checks, money orders, cashier checks, license plate stickers** and some other specialty services.

You may still use home banking services and our mobile app as usual during the upgrade, but be advised that transactions will not post to your account until the system upgrade is complete.

Offline limits for debit card transactions will be in place for 24 hours beginning at 7 am on Thursday. Those limits are as follows:

- Maximum limit of \$310 at an ATM or point of sale using your PIN number
- **AND**
- Maximum limit of \$310 on signature-based transactions.

If you are planning to make a larger purchase on August 17, please call our member services department at 309.661.4255 during regular business hours to request a temporary increase in that limit.

We anticipate being back to business as usual by 9 am Friday morning, 8/18/2017.

While we regret any inconvenience you may experience, this upgrade is necessary to continue to deliver the best products and services to our members. We appreciate your patience and understanding.

Sincerely,

*Tom Stewart*

**President**

Mid-Illini Credit Union