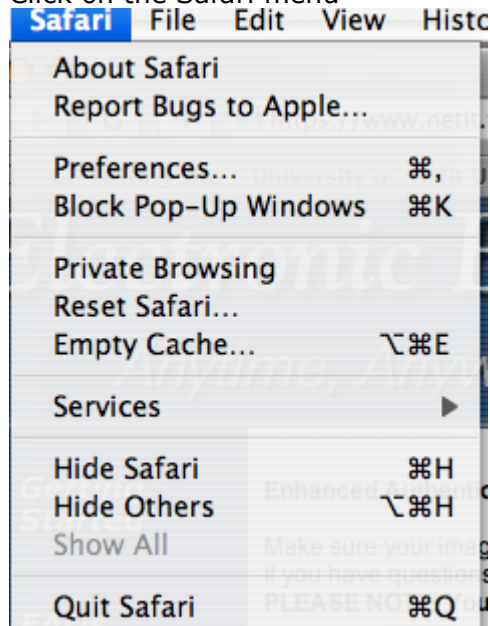


## MAC Browser Configuration Settings

### Safari

Click on the Safari menu



Select **Empty Cache**

Next window opens select **Empty**

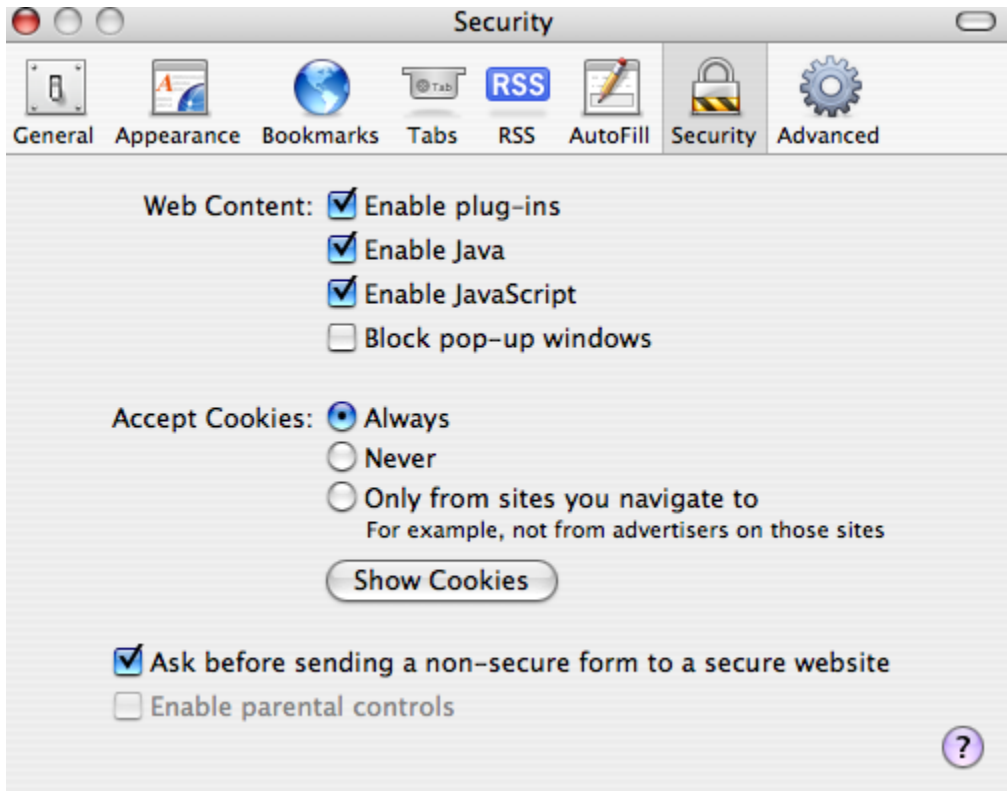
Click Ok

Click on the Safari menu

Select **Preferences**

Click on the **Security** tab

Verify that in the accept cookies area of the window, select the Always radio button



Click **Show Cookies**

Click **Remove All Cookies**

Select **Done**

Close out of Preferences

Should you experience any more difficulty logging in, click on the Safari menu

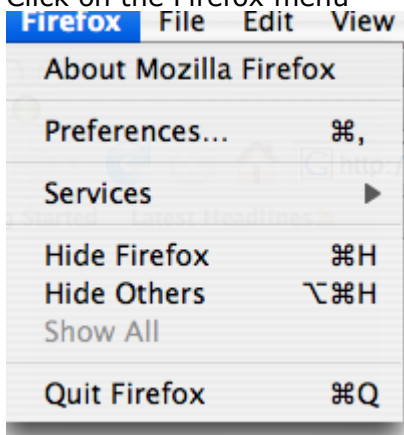
Select **Reset Safari**

Click Ok

Close the Safari browser and log back into the previous site

## Firefox

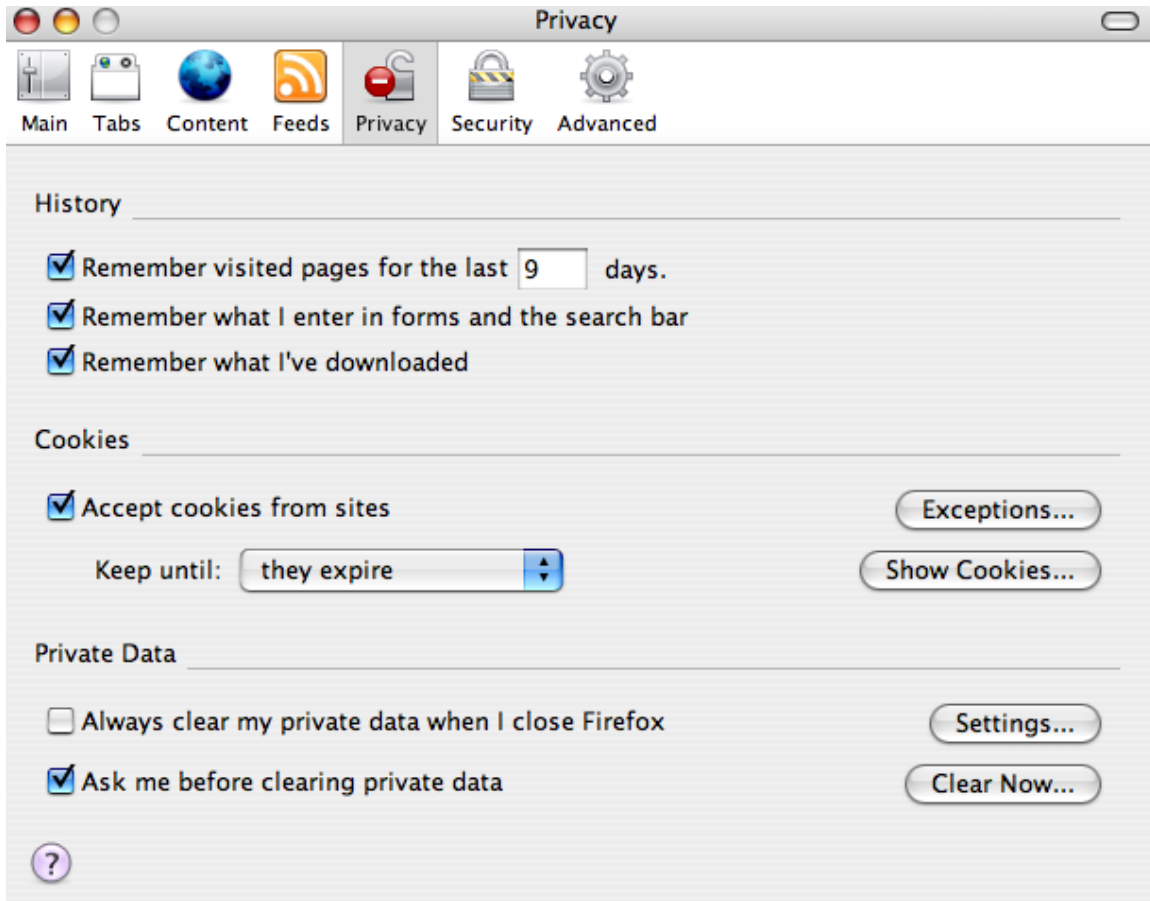
Click on the Firefox menu



Select **Preferences**

Click on the **Privacy** tab

Verify that the accept cookies from sites is checked



In the cookies area select **Show Cookies**

Next window opens select **Remove All Cookies**

Back in the **Privacy** tab

In the **Private Data** area, verify that in settings; everything is checked

Select **Clear Now**

Click on the **Advanced** tab

Select the **Encryption** tab

Verify that SSL 3.0 is checked

### **Internet Explorer for MAC 5.2**

From the menu bar, select **Explorer**, then choose **Preferences**

Select the arrow next to Receiving Files to expand the options

Select **Cookies**

Select the When receiving cookies option to **Always or Allow**