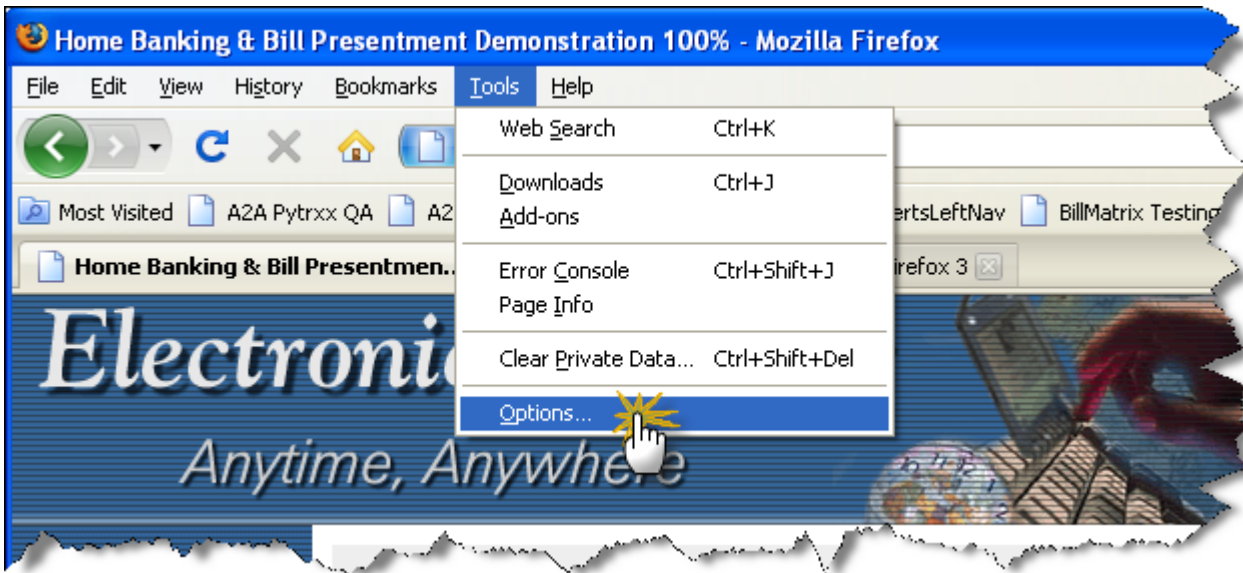
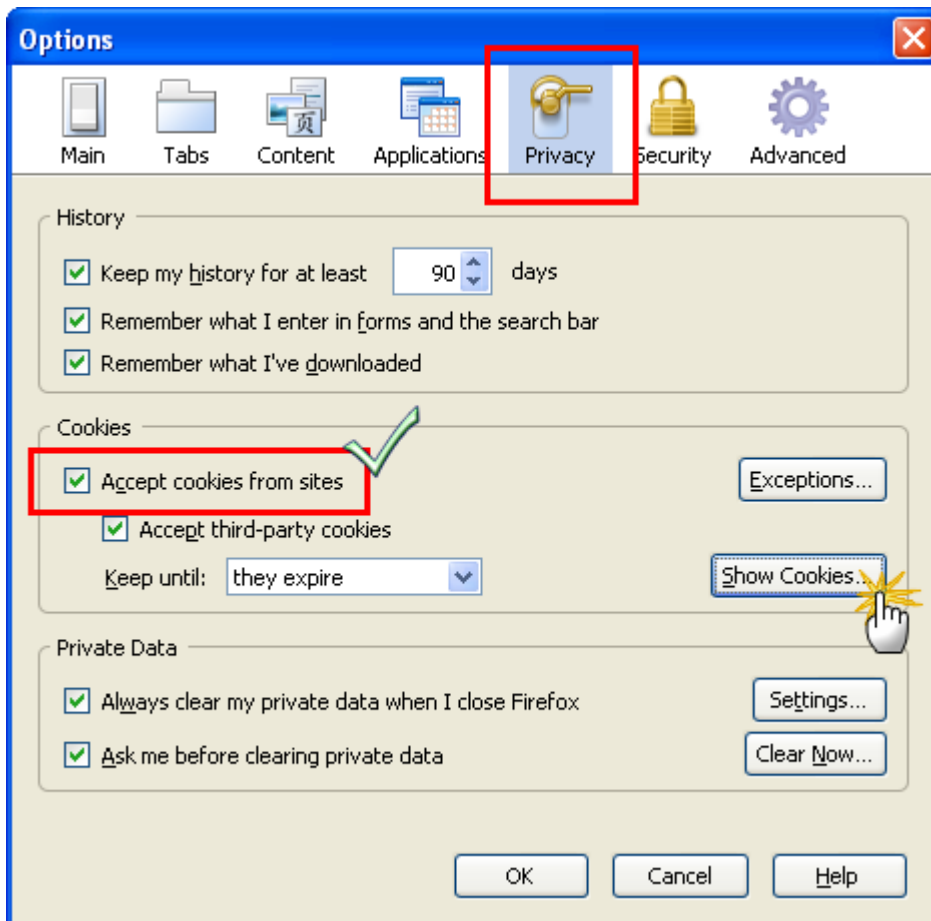


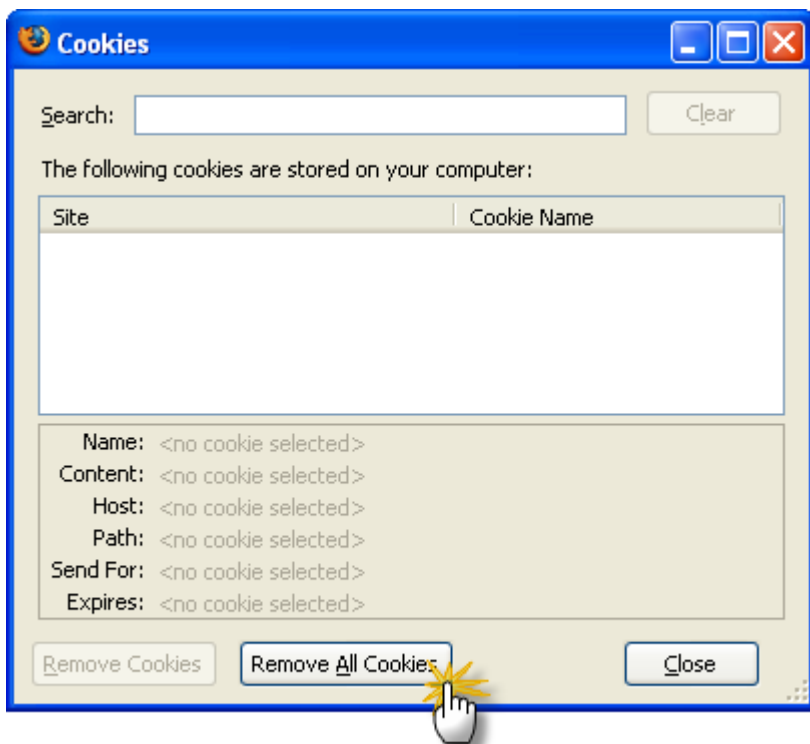
Firefox 3.0 Browser Options

1. Click **Tools > Options...**

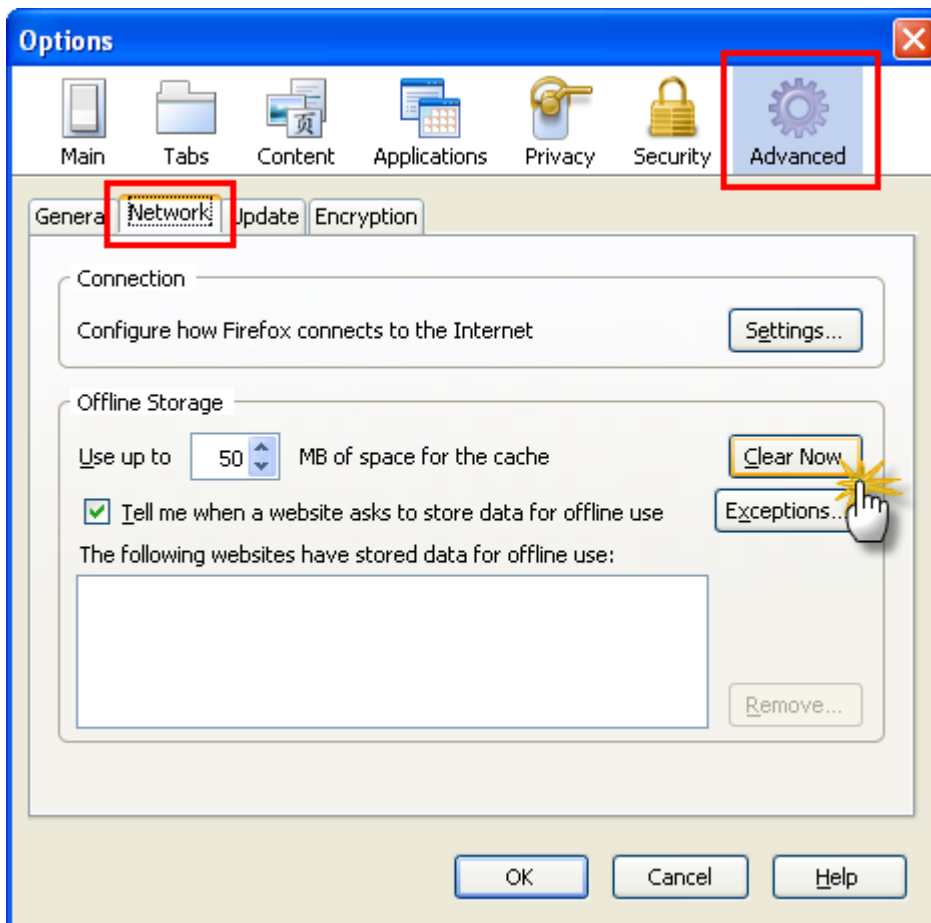


2. Click the **Privacy** icon. Under the **Cookies** section, verify **Accept cookies from sites** is checked. Click **Show Cookies...**, Click **Remove All Cookies**, then **Close**.

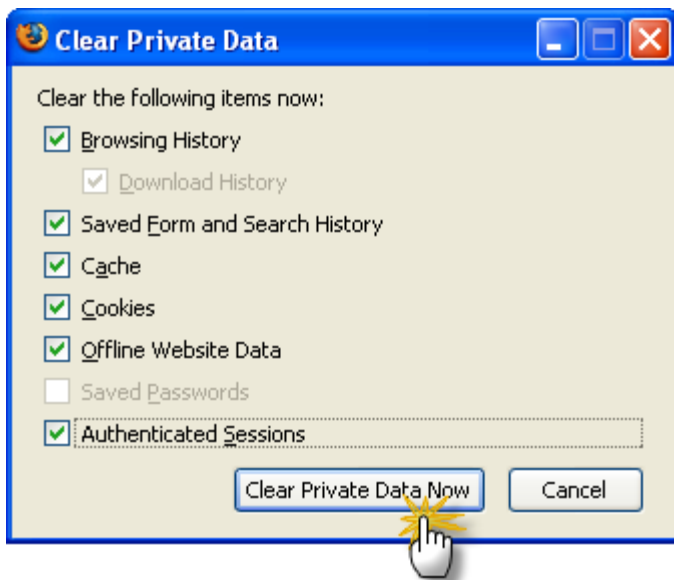
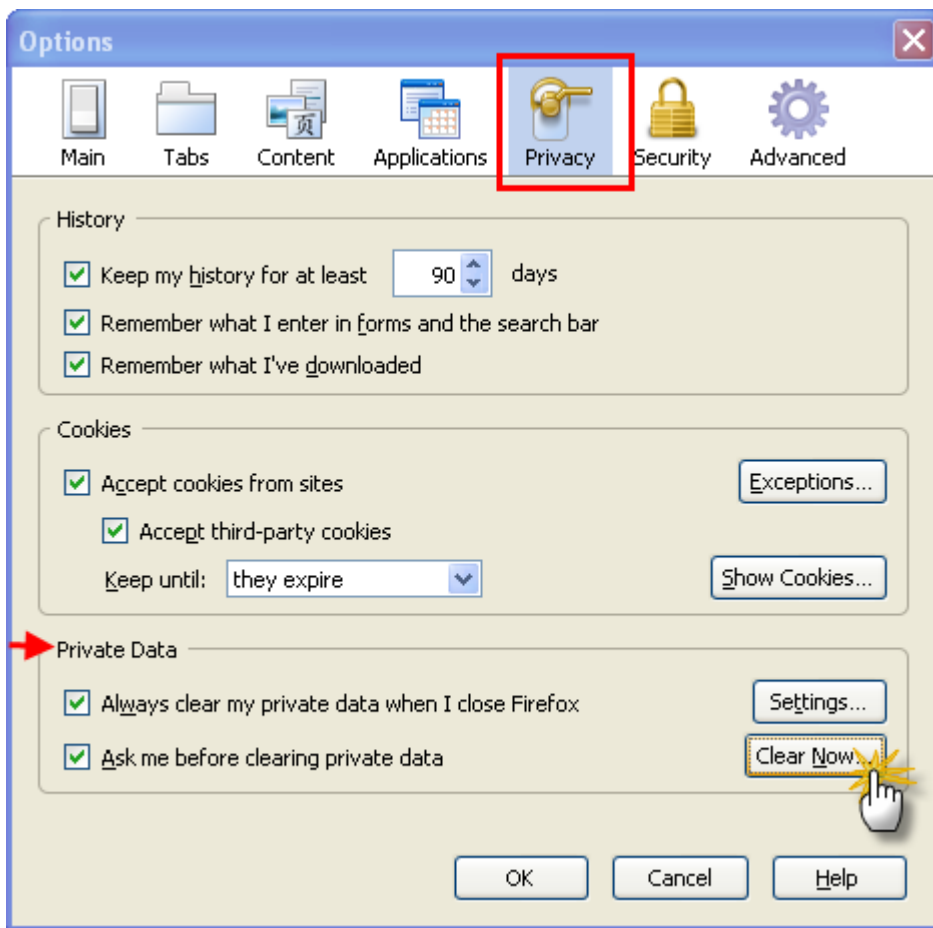




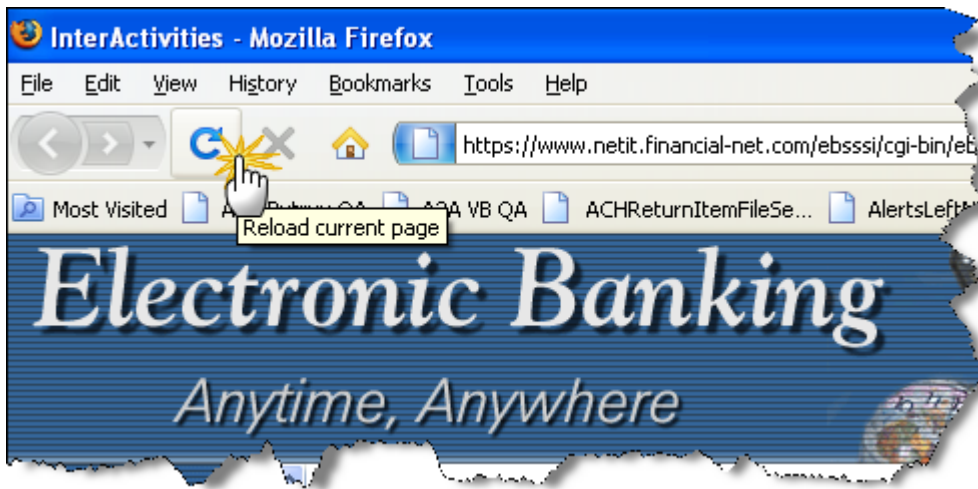
3. Click the **Advanced** icon. Select the **Network** tab. Under Offline Storage, click **Clear Now** to clear the Cache. Click **OK**.



4. Alternatively, click the **Privacy** icon. Under Private Data, click **Clear Now...** Verify all of the checkboxes on the Clear Private Data window are check-marked. Click **Clear Private Data Now**.



5. Click **OK**.
6. Refresh the browser.



7. Additionally, suggest checking for updates to the current browser version.

